

# Fees & Charges Account & Access Facility

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This document must be read together with Laboratories Credit Union's Summary of Accounts & Availability of Access Facilities & Transaction Limits and the Accounts & Access Facility brochures. Together these brochures form the Terms & Conditions of Use for the Laboratories Credit Union Account & Access Facility.

| Internet Banking & Phone Banking                               |                     | BPAY                                                                      |                    |
|----------------------------------------------------------------|---------------------|---------------------------------------------------------------------------|--------------------|
| My ViewPoint (Internet Banking) Access                         | Free                | Transactions                                                              | Free               |
| SMS/Email Alerts                                               | Free                | BPAY trace/enquiry/returns                                                | **24.00            |
| VISA Debit                                                     |                     | Direct Entry                                                              |                    |
| Credit Purchases with a PIN                                    | Free                | Electronic Credits                                                        | Free               |
| ATM withdrawals - (CBA, NAB, Westpac & ANZ)                    | Free                | Direct Debits                                                             | Free               |
| EFTPOS Withdrawals                                             |                     | Quickdebit                                                                | Free               |
| The first 20 per month are free<br>Excess EFTPOS withdrawals   | <b>Free</b><br>1.80 | Direct Debit dishonour                                                    | Free               |
| Monthly Visa account fee                                       | 2.50                | Direct Entry trace and returns                                            | **24.00            |
| Additional/Second card fee<br>(per annum – 3 years in advance) | 10.00               | Member Chequing                                                           |                    |
| Cash advances                                                  | 4.00                | Issue of deposit book                                                     | Free               |
| Overseas ATM                                                   | 4.00                | Stop payment on a member cheque                                           | Free               |
| Replacement Card (within Australia)                            | 6.00                | Dishonour of a member cheque                                              | Free               |
| Replacement of card (overseas)                                 | ** \$US175.00       | Issue of cheque book (50)                                                 | 35.00              |
| Cancellation of replacement card request                       | ** \$US50.00        | Issue of cheque book (100)                                                | 70.00              |
| Voucher retrieval                                              | ** 26.00            | Member chequing enquiry/copy cheque                                       | ** 24.00           |
| Chargebacks                                                    | **28.00             | Other Fees & Charges                                                      |                    |
| EFT Dispute fee (ATM)                                          | ** 22.00            | IPEX from LCU                                                             | ** up to 22.00     |
| Eftpos Dispute fee                                             | **27.50             | IPEX to LCU                                                               | ** 7.00            |
| #Currency Conversion Fee – of transaction value                | 2%                  | Exchange fee on foreign cheques                                           | ** up to 50.00     |
| General                                                        |                     | Telegraphic Transfer - Convera<br>(self-service through Internet Banking) | **25.00            |
| eSaver manual transaction fee                                  | 10.00               | Telegraphic Transfer - Convera                                            | **35.00            |
| Business account transactions (S10)                            | 0.50                | (completed by LCU Staff)                                                  | **Sent in AUD40.00 |
| Voucher/transaction details retrieved for business account     | 10.00               | Transaction Limits Daily Limits Apply on the Following Transactions       |                    |
| Documents retrieved from off-site storage                      | ** At cost          | ATM/EFTPOS                                                                | 1,000              |
| Trace EPS (Electronic transfer)                                | ** 24.00            | PayWave/Osko                                                              | 500                |
| Business Account Audit Certificate                             | 50.00               | Internet Banking                                                          | 3,000              |
| Superannuation Account Audit Certificate                       | 25.00               |                                                                           |                    |
| Postage and handling (statement copies etc.)                   | At Cost             |                                                                           |                    |
| Bank Guarantee (excluding Legal Costs)                         | 200.00              |                                                                           |                    |
| Accounts not used for 12 months (dormancy fee)                 | 20.00               |                                                                           |                    |

| Loan Secured by Mortgage                                                                                                         |               |  |
|----------------------------------------------------------------------------------------------------------------------------------|---------------|--|
| Valuation Fee for New South Wales<br>(other areas vary on location, costs may be obtained from the credit union<br>upon enquiry) | **From 350.00 |  |
| Solicitors Fees                                                                                                                  | **310.00      |  |
| Registration Fees<br>(e.g. Fees apply for registration of mortgage, discharge of mortgage, trans-<br>fer of mortgage)            | **From 154.20 |  |
| PEXA (electronic lodgement) Fee                                                                                                  | **From 62.04  |  |
| Contract Variation Fee<br>(switching from variable to fixed rate or vice versa)                                                  | 200.00        |  |
| Mortgage Discharge Fee                                                                                                           | 200.00        |  |
| Mortgage Discharge Solicitors Fee                                                                                                | **From 260.00 |  |
| IPEX Transfer Fee                                                                                                                | **22.00       |  |
| Bank Cheque for Settlement (per cheque, if required)                                                                             | **From 12.90  |  |
| Lenders Mortgage Insurance                                                                                                       | **at cost     |  |
| Other certificates and Reports (if required)                                                                                     | **at cost     |  |
| Land Title Search                                                                                                                | **at cost     |  |
| Consent for a Second Mortgage                                                                                                    | **250.00      |  |
| Fixed Rate Lock Application Fee (per loan)                                                                                       | 500.00        |  |

| Credit and Loan Fees and Charges          |        |  |  |  |
|-------------------------------------------|--------|--|--|--|
| Equifax – Credit Check (per applicant) ** |        |  |  |  |
| Loan Secured by Goods Security Agreement  |        |  |  |  |
| PPSR Enquiry                              | **3 /0 |  |  |  |

**PPSR Register** 

| PPSR Amendments                                                                                                                                        | **From 3.40 |  |  |  |
|--------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|--|--|--|
| Building & Construction Loans                                                                                                                          |             |  |  |  |
| Survey (of the completed construction)                                                                                                                 | **360.00    |  |  |  |
| Building Certificate                                                                                                                                   | **50.00     |  |  |  |
| Please Note: These items must be obtained within 3 months of the completion of the construction and a second valuation is also required on completion. |             |  |  |  |

\*\*3<sup>rd</sup> party fees & charges imposed on LCU and for which LCU claims reimbursement. Note that the amounts of these 3<sup>rd</sup> party fees & charges disclosed above are indicative only as the 3<sup>rd</sup> party may change these fees & charges without sufficient notice to LCU to allow us to notify members in advance of any changes.

## Visa Overseas Transaction Fees

All transactions made in a foreign currency on the Visa card will be converted into Australian currency by Visa Worldwide, and calculated at a wholesale market rate selected by Visa and from a range of wholesale rates or the government mandated rate that is in effect one day prior to the Central Processing date (i.e. the date upon which Visa processes the transaction).

## # Visa Card Conversion fee

All transactions made in a foreign currency on the Visa card are subject to a currency conversion fee equal to 2% of the value of the transaction, payable to Cuscal as the principal member of Visa Worldwide. The amount of this currency conversion fee is subject to change. Laboratories Credit Union will advise you in advance of any such change.

## **Other Third-Party Fees**

You may be required to pay any third party costs the Credit Union incurs, such as but not limited to solicitors fees, valuation fees, agents fees, settlement fees, lodgement fees, all other government charges including stamp duty, registration and discharge fees, search fees, production fees, pest report fees, any other report or certificate fees, independent legal advice fees or independent financial advice fees.

These fees are charged at the cost to the Credit Union.

## Information on avoiding fees & charges when using an LCU Visa Card

You can make free withdrawals when using ATM's operated by most of the major banks without incurring a direct charge. If you use RediATM's or any other ATMs you may incur a charge that will be debited at the time of the withdrawal, and you will have the option to either accept the fee to proceed or reject the fee to stop the transaction.

It may be beneficial to make larger transactions instead of many small ones.

LCU gives you 20 free EFTPOS cash withdrawals per month. By using the "Savings" option and entering your PIN, cash may be withdrawn at the same time as making a purchase without incurring a fee..

If cash is not required when making a purchase, it is preferable to select the "**CRedit**" button and use your PIN. By choosing the "**CRedit**" option the purchase is treated as a Visa purchase and does not count towards the **free** monthly EFTPOS transactions. Tap & pay payments using your LCU Visa Debit Card can be either EFTPOS or CRedit depending on the merchant. Don't forget that you can now tap & pay with your mobile phone using Apple Pay or Google Pay. Be aware that some merchants charge a small percentage % surcharge for using credit so check before you utilise this option.

#### Still writing cheques? Other Bill paying methods are;

#### Why use cash when you can transfer funds, bank to bank, in moments?

- Visa card
- Electronically via Direct Debit or

Osko allows you to make transfers that arrive in the recipient's account almost immediately. Cash is no longer the quickest way to get money to someone.

Visit our website for more information.

BPay